

NO MONTHLY FEES

Download the My-iMali APP
and Sign-Up within minutes.

KYC (Know Your Customer)

Select your KYC limit best
suited to your needs by
taking a selfie, a photo of
your RSA ID or Passport
document.

Full KYC only applicable to
RSA residents.

KYC STATUS	Daily Transaction Limits to card and/or bank account	Monthly Transaction Limits to Card per month	Monthly Transaction Limits to RSA Bank Account
LIGHT KYC	R 10 000	R 25 000	R 25 000
FULL KYC	R 10 000	R 25 000	R 75 000

TALK TO US

support@my-imali.com

Call us on +27 12 111 0345

OR

WhatsApp / Please Call Me on: 076 328 6384

Week days: 08:00 to 20:00

Saturday's and National Holidays: 08:00 to 15:00

www.my-imali.com



WALLET GUIDE

Wallet Fees

Card Activation	FREE
ABSA ATM deposit Fee	R7.30 + R1.61 per R100.00
EFT In	R1.25
EFT Out (Wallet to Bank Account)	R5.00
Wallet to Wallet Transfer	FREE
In-App Balance Enquiry	FREE
Move money from wallet to card	1% of Transaction
Move money from card to wallet	1% of Transaction
Replacement Card Fee	R100.00
Wallet Purchase @ Shoprite, Checkers, USave	FREE
Wallet Cash Out @ Shoprite, Checkers, USave	R5.90 + 0.5 of transaction
Wallet Top-Up @ MasterPass & Zapper (NetCash)	3,5% of Transaction

Card Fees

Local POS Transactions	FREE
ATM Withdrawal Local	R6.93 + R1.19 cents / R100
ATM Withdrawal International	R50.00
POS International	R11.50 + 1.5%
Cash @ POS	R3.53
ATM Balance Enquiry - Local	R7.00
ATM Balance Enquiry - International	R7.00
ATM Purchase (VAS Services)	R3.50
In-App Card Balance Enquiry	FREE
ATM/POS Decline/Return - Local	R7.00
ATM/POS Decline/Return - International	R9.00
Insufficient Funds	R7.00
Monthly Card Fee	R6.00
Secondary Card Fees (Deducted from Primary Card)	R8.00 per card
Transaction Dispute Fees	R85.00



Top Up You Wallet

- STEP 1: Select TOP-UP
- STEP 2: Select ATM or EFT to get the details

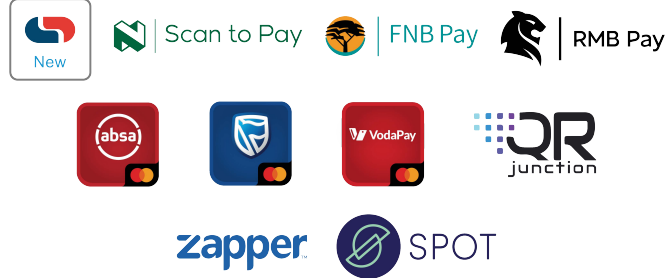
Pay Shop

Pay for goods or services at participating merchants including Shoprite, Checkers and USave.

- STEP 1: Select Pay Shop
- STEP 2: Select ATM or EFT to get the details

Receive Credits

Receive Money by letting friends and family scan your Wallet QR Code. You can receive credits from another wallet or one of the following:



- Step 1: Select Receive Credits
- Step 2: Select My-iMali or Other
- Step 3: Show your QR code

You can also EFT In or do an ATM deposit

Prepaid Services

Benefit from our In-App PIN Less Pre-paid services like Data and Airtime for more major service providers.

My-iMali Prepaid Debit Card

Link up to 4 prepaid debit MasterCard's to your wallet. Order today from our website!

Move Credit's

Move credits to recipients, wallet to card, card back to wallet, bank accounts or other My-iMali wallets.

- STEP 1: Select MOVE CREDIT'S
- STEP 2: Select Option (as above)
- STEP 3: Enter amount
- STEP 4: Move Credits!

Draw Cash

Generate a code to draw cash at Shoprite, Checkers & USave. Draw between R20 and R2000 per day.

- STEP 1: Select Draw Cash
- STEP 2: Select Generate Code
(valid for 15 minutes)
- STEP 3: Enter amount
- STEP 4: Generate Code
- STEP 5: Select Codes
- STEP 6: Present QR Code or code